



Supported Housing Officer

Full Time - 37 hours per week

£27,880, benefits include 7% employer pension contribution

We are a registered charity for the homeless that helps some of Reading's most vulnerable and disadvantaged people to turn their lives around and fulfill their potential. Launchpad offers accommodation-based support and works with our tenants on a range of support needs including advice and advocacy, life skills, budgeting, mental health, drug / alcohol addiction as well as support around education, training and employment.

THE ROLE

Launchpad provides supported housing for six to twelve months. During this time your client works through a personalized support plan so you will need an innovative and dynamic approach to support and a passion for positive outcomes. As a Supported Housing Officer you will work with clients with complex needs with a view to assisting them to gain independent living skills that enable them to sustain a tenancy and move forward with their lives.

You will manage a case load of clients taking a person-centred approach, supporting them to work towards independence, whilst you also work collaboratively with partner agencies to reach positive outcomes. You will also provide resettlement support for your case load when clients move on into independent living.

We are looking for a candidate who is:

- Professional, approachable, confident and empathetic whilst maintaining appropriate boundaries
- Able to manage own caseload of clients and produce support plans and risk assessments
- Resilient to deal with challenging people and maintain motivation levels
- Experienced in working with vulnerable people
- Experience in support and housing (desirable)
- Knowledgeable about basic IT software (Word, Excel and Outlook)

Please [click](#) to read the full job description

Please [click](#) to apply for the job

Whilst appointments will always be made on the merits of the application and performance in the selection process, Launchpad is committed to achieving greater diversity, inclusion and equity in our workforce - and actively encourages and welcomes applications regardless of sex, gender, race, age, sexuality, beliefs or disability. If you require any adjustments to the application, recruitment or selection procedure, please contact our HR team.