



Support Officer - the Nova Project

Zero Hour Contract Fixed Term Until 31.03.27

Full time; 37 hours a week (over 7 days between 7am and 10pm)
£29,175.00 p.a. depending on experience

This post is restricted to women due to the nature of the role. The Occupational Requirement under Schedule 9 (part 1) of the Equality Act 2010 applies.

Launchpad are looking for a Full Time Support Officer. If you're passionate about supporting vulnerable people to live independently within the community and helping homeless individuals regain stability, then this role is for you.

ABOUT LAUNCHPAD

Launchpad provides vital information and support for vulnerable individuals, couples and families in Reading who do not have a stable place to live or are at risk of losing their home. It was founded as a soup kitchen in 1979 by students at the University of Reading, the charity now provides a holistic service that works in three ways - we prevent homelessness, provide homes, and rebuild lives.

THIS ROLE

As a Support Officer you will support clients with complex needs, assisting them to gain independent living skills that enable them to move forward with their lives. You will provide services at our PODs and Nova project.

The Nova project is a specialist service for women, established in 2021 by Reading Borough Council. It provides a home for 10 multiply disadvantaged women in a gender and trauma-informed supported environment. The home is a safe space for female residents to help them begin to recover from the experience of homelessness and to help them rebuild their lives until they are ready to move on. The service operates on a 24/7 basis and at times, lone working will be required. You will need an innovative and dynamic approach and a passion for positive outcomes.

You will be taking a person-centred, strengths-based approach supporting in a trauma informed way whilst working collaboratively with partner agencies to provide wrap around holistic support.

We are looking for a candidate who is:

- Professional, approachable, assertive, confident and empathetic whilst maintaining appropriate boundaries
- Awareness of Safeguarding
- Resilient and experienced in dealing with challenging behaviours and able to maintain motivation levels
- Able to advocate for people facing multiple disadvantage
- Experienced in working with vulnerable people
- Experience in support and housing, knowledge of the benefit system (desirable)
- Knowledgeable about basic IT software (Word, Excel and Outlook)

Please click [here](#) to read the full job description

Please click [here](#) to apply for the job

Whilst appointments will always be made on the merits of the application and performance in the selection process, Launchpad is committed to achieving greater diversity, inclusion and equity in our workforce - and actively encourages and welcomes applications regardless of sex, gender, race, age, sexuality, beliefs or disability. If you require any assistance with the application, recruitment or selection procedures, please contact our HR team.