

Launchpad's privacy statement

Launchpad Reading is committed to the privacy and confidentiality of the information provided to us by our clients. We are committed to legal compliance and best practise when handling personal information and data.

In accordance with the General Data Protection Regulation (GDPR) of 2018, we are obliged to ensure that information provided to us is only used for the purpose for which it was supplied, and to ensure that the data is kept securely.

When engaging with our services, there will be some personal information which we need to collect in order to offer you the best possible support. We can keep your data on file for up to seven years, in accordance with our contract with Reading Borough Council.

In some circumstances, information can be shared between services without your consent, but only when absolutely necessary. For example where the information may prevent a crime or safeguard the welfare of a vulnerable adult or young person.

For more information, please ask a member of staff.